



2020 ANNUAL REPORT

RICHMOND CENTRE FOR DISABILITY

- Not-for-Profit
- Disability Led
- Community Based
- Charitable Organization No. 88832 8432 RR0001

RCD KEY MESSAGE

The Richmond Centre for Disability (RCD) is a resilient organization within an often-challenging funding environment. We are participant-focused and committed to empowering our diverse, cross-disability membership. We do this by remaining approachable and responsive to member and stakeholder needs. Our flexible and resourceful Centre staff work collaboratively with our participants. Thanks to this teamwork, and through our many activities and services, we regularly witness our members' moving forward with perseverance in self-determination and growth toward independence.



Outdoor Relaxation



Western Summit



MISSION

The mission of RCD is to empower people with disabilities to participate in the community to the level of their desires and abilities by providing information, resources, support and by increasing community awareness and accessibility.

PURPOSE

- a) To improve the independence and quality of life of people with disabilities in the community by:
 - Increasing awareness through education, by providing educational sessions, workshops and seminars for the general public and people with disabilities.
 - Being a source of information on matters related to people with disabilities
 - Identifying the needs of people with disabilities and the issues that impact them in the community.
- b) To act as a voice for people with disabilities in Richmond.
- c) To facilitate or undertake projects, such as an information and resource centre, programs or services as may be required to achieve the charitable purposes of the Society.

OUR WORKS

Information & Referral

Over 1,000 enquiries per month



Information & Referral
*connecting people to
community services*

Skills Development



800 weekly meetings for
12 skills development opportunities;
31 workshops for Public Education Series



Peer Support

3 Peer Support Groups



Recreations

Over 400 weekly meetgins for 14
recreational activities; and annual
sport events

Community Engagement



Mall displays, Fairs,
Festivlas and community
functions; joined 57
community group &
advisory groupt meetings



2020 We are all Zoom-Zoom



2020 RCD Empowered Wellness Event – Financial Literacy

FACTS, FIGURES AND IMPACT

1,675 Members & Affiliates, including 300 active participants



British Columbia



Issued 2,736 accessible parking permits

718 participants registered for English Classes



750 participants took Computer Classes



Over 12,500 people accessed Information & Referral Services

Over 1,000 users at Super Cyber site with computer access and support



Close to 2,500 people joined skills development activities

112 active volunteers (Mar. 31, 2020)



Over 4,000 people joined recreational activities

TOTAL 29,290 people received 53,607 Direct Service Hours from April 2019 to March 2020

1.5 Mil website page hits





2006 RCD at Independent Living Canada Banquet



2019 RCD Invisible Illness Forum – Shine A Light

OUR STORY

This year has been a year like no other. The RCD continues to persevere, stay positive and make the most of each day. As we are back to a modified work routine, this is a great time to reflect what has happened in the past year.

Still remember when the RCD had our grand opening in January 2019; the future was bright and full of potential. We had a few new initiatives in 2019, including the Accessible Parking in Accessible Communities, and Impactful Changes Project. The latter one proved to be highly beneficial for us to cope with the sudden changes brought on by the COVID-19 pandemic, through the completion of our 5-year Strategic Plan.

Venturing into 2020 facing the turbulence of the pandemic gave RCD a quick litmus test for sustainability and conviction. There is no deny the financial health has been impacted, especially for a small-sized organization like us. We are among many organizations that have transitioned most of our in-person programs online. Busy in making the changes, our philosophy and vision hold our belief intact.

The RCD is taking a multi-faceted view of the world – needs of members, rekindling of volunteers, guidance of our board, organizational growth and the meaning of our existence. The present environment brings a catalytic effect to speed up our leap for the digital divide, human capital development, and sustainability beyond survival. This is our story, based on rising from challenges, creating our own value and position, and be there with our members and the community.

OUR FINANCIALS

REVENUE SOURCES



- Community Grants 5%
- Corporations 6%
- Donation & Fundraising 15%
- Events & Projects 17%
- Fee for Service 3%
- Gaming Grant 15%
- Government 33%
- IL Canada 6%
- Other 1%

SUMMARY OF OPERATIONS

Revenue	
City of Richmond	\$ 183,259
Gaming Grant	\$ 100,000
Donations & Fundraising	\$ 60,117
Donations - Organizations	\$ 68,000
Fee for Services Revenues	\$ 19,438
Other Grants & Revenues	\$ 144,433
Parking Permit Project	\$ 88,345
	\$ 663,592

Expenses	
Admin & Office	\$ 54,580
Fundraising	\$ 17,319
Programs	\$ 519,437
Projects & Special Events	\$ 55,753
Respite Subsidies	\$ 20,561
	\$ 667,650

Surplus (Deficit) \$ (4058)

SUMMARY OF FINANCIAL POSITION

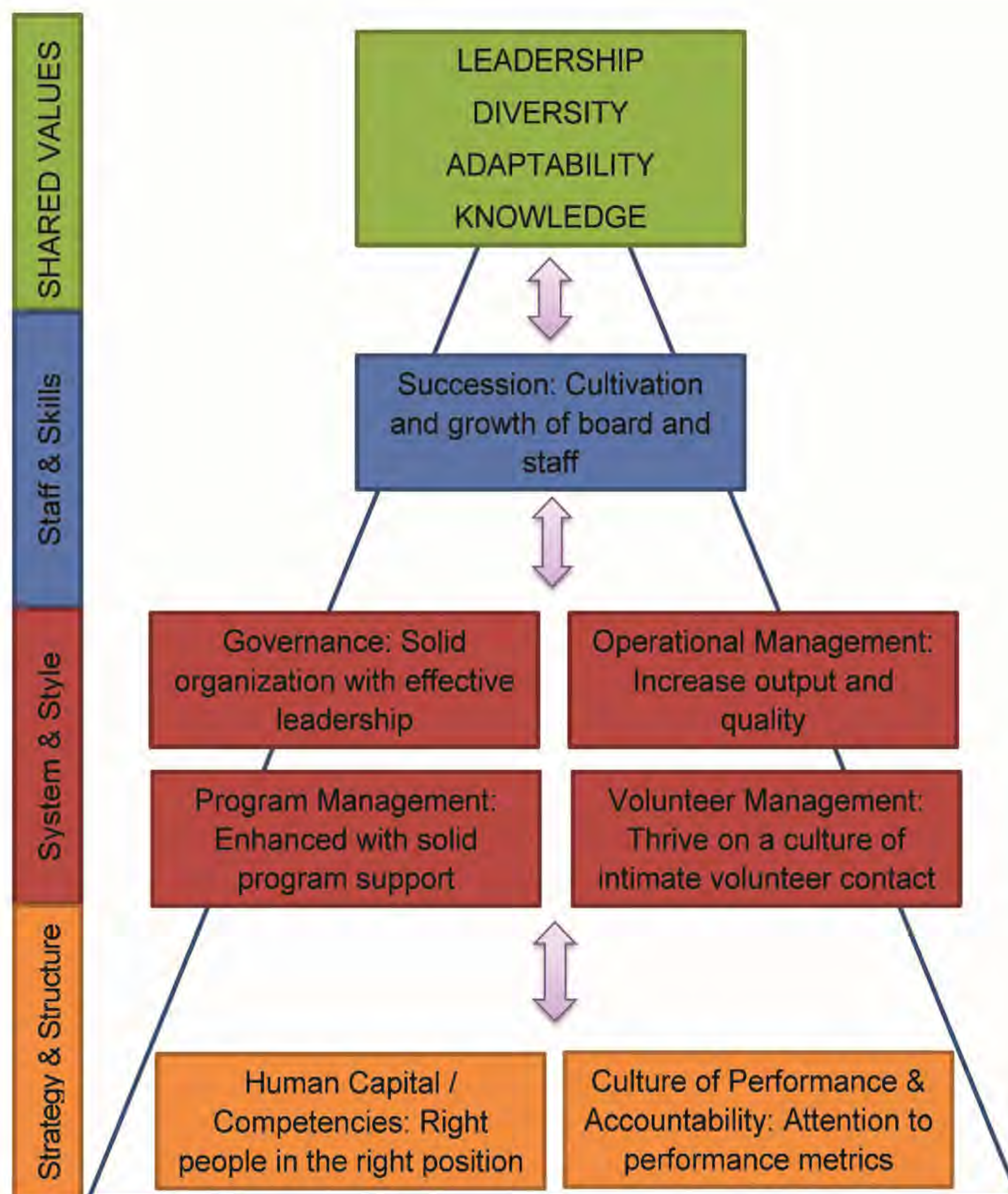
ASSETS		LIABILITIES & NET ASSETS	
Current Assets	\$ 200,000	Current Liabilities	\$ 13,252
Capital Assets	\$ 121,008	Net Assets	\$ 307,756
	<u>\$ 321,008</u>		<u>\$ 321,008</u>

Complete financial statements, audited by Reid Hurst Nagy Inc. as well as the auditors' reports on those financial statements, are available upon request by calling 604-232-2404, or email rcd@rcdrichmond.org

Charitable Organization
#888328432RR0001

WHAT'S AHEAD: Visioning for 2021

No matter how well-prepared non-profit organizations were for 2020, most of us did not anticipate a global pandemic, work-from-home arrangement or a halt to events, meetings and more. With a “positive” mindset, we want to see challenges of 2020 as a reset button for innovation across the RCD in its mission alignment, community positioning and business efficiency. While it is tough to envision the future amid so much uncertainty, it is crucial to articulate how innovation will shape RCD in coming year(s) and what steps need to be taken to make that vision a reality.



35 YEARS SERVING THE COMMUNITY

An anniversary is more than a date to celebrate. 2020 is RCD's 35th Anniversary. We stay low profile, but we always have our works at heart. We hope that you will share our appreciation for the past 35 years, and have confidence to connect our success and to attain our goals.



LEADERSHIP

Board of Directors (2019-2020)

Samantha Siu	Co-Chair
Vince Miele	Co-Chair
Mark Bukata	Secretary
George Pope	Director
Pamela Andrews	Director
Sarah Ho	Director
Shirley Liang	Director
Tom Parker	Director

THANK YOU

**Donors, Sponsors, Volunteers
and Community Partners**

It would be impossible for us to reach out through our programs, services and support without the generosity of the broader community – our donors, sponsors, volunteers and partners.