



## **It's All About Richmond**

Richmond (population 218,307) is British Columbia's fourth-largest city and is located on 17 flat islands in the Fraser River.

### **Time Zone & Daylight Saving Time**

Richmond is located in the Pacific Standard Time (PST) Zone, which puts it three hours behind Eastern Standard Time (when it is 11 a.m. here, it is 2 p.m. in Toronto) and eight hours behind Greenwich Mean Time (when it is 4 p.m. here, it is midnight in London). Daylight Saving Time is observed. Clocks are set one hour ahead in the summer, so there is more daylight in the evening. Clocks are set back to standard time in the fall.

### **Ten-Digit Dialling**

The telephone area codes for Richmond are 604 and 778. These area codes must be used when dialling local phone numbers (i.e. 604-888-8888) and long-distance phone numbers (i.e. 1-604-888-8888).

### **Sales Tax**

Most goods and services in British Columbia are subject to both federal (GST 5%) and provincial sales taxes (PST 7%). These taxes are in addition to the price of an item. PST rates differ for accommodation (8%), liquor (10%) and certain energy products (0.4%).

### **Climate & Temperature**

Like other parts of Metro Vancouver, Richmond enjoys a mild, coastal climate year-round. Average high temperatures hit 23°C/73°F in the summer and fall to 7°C/45°F in the winter. In Richmond, the average annual rainfall is 111cm/44in.

## **Accessing Richmond**

Richmond residents enjoy the city's flat terrain and a Canada-best life expectancy of 83.4 years. It is no surprise this is one of the world's most accessible cities.

Richmond stores, restaurants, attractions, and hotels make accessibility a priority for people with mobility challenges, including seniors and those with disabilities.

Icons are displayed to indicate whether a business is fully wheelchair accessible or partially wheelchair accessible. Other icons show whether the business offers visual accessibility or hearing accessibility. This can include appropriate emergency alarms and plans, and communication materials in accessible formats.

For more information on accessibility around Richmond, visit RCD's Access Richmond website at [www.accessrichmond.ca](http://www.accessrichmond.ca).

## **Public Transportation**

Richmond belongs to Metro Vancouver's TransLink public transportation system. It is easy, safe, and fast to take transit all over Richmond.

Transit fleet is fully accessible to people of all abilities, enabling everyone to travel by bus, SkyTrain, SeaBus and West Coast Express. Their fleet of vehicles has low floors with ramps and high floors with lifts, and all SkyTrain stations have elevators. Buses operate between 5 am and 1 am approximately. Take advantage of discount fares after 6:30 pm and on weekends and holidays. For up-to-date TransLink customer information, call 604-953-3333 or visit [www.translink.ca](http://www.translink.ca).

The Canada Line train runs from downtown Vancouver to Richmond and airport. Richmond has seven Canada Line stations: YVR-Airport, Sea Island Centre, Templeton, Bridgeport, Richmond-Brighouse, Lansdowne, and Aberdeen.

## **Wheelchair Accessible Taxi Services in Richmond**

- Garden City Cab – 604-233-1111
- Kimber Cabs – 604-488-8888
- Richmond Cabs – 604-272-1111

## **Other Accessible Transportations**

- HandyDART for registered customers – 604-575-6600
- If you are a visitor to Richmond and would like to make use of our HandyDART services, you can apply for a Visitor's Temporary HandyDART