The Richmond Centre for Disability (RCD) is participant-directed, disability-led and community-based agency that provides direct service to the entire community on disability issues. It works to support persons with disabilities for self-advocacy and empowerment by:

- Designing and facilitating empowerment process
- Building capacity for staff, volunteers and participants to engage with community
- Managing an array of services through an Independent Living lens

TOTAL 37,988 people received services at RCD from April 2018 to March 2019

<table>
<thead>
<tr>
<th>Services breakdown by area:</th>
<th>(Compared with 2018 Data)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skills Development</td>
<td>19%</td>
</tr>
<tr>
<td>Community Engagement</td>
<td>15%</td>
</tr>
<tr>
<td>Specialized Projects &amp; Events</td>
<td>9%</td>
</tr>
<tr>
<td>Parking Permits Program</td>
<td>9%</td>
</tr>
<tr>
<td>Peer Support Groups</td>
<td>5%</td>
</tr>
</tbody>
</table>

Head Count Increases:
- 1,750 General Members
- Chinese Support Group
  381 Members
- 11 Board Members
- 143 Active Volunteers

11,087 volunteer hours contributed
## Average Weekly Attendance

<table>
<thead>
<tr>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Creative Arts</td>
<td>16</td>
<td>16</td>
<td>16</td>
<td>16</td>
<td>16</td>
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<tr>
<td>Culture &amp; Interest Club</td>
<td>-</td>
<td>10</td>
<td>15</td>
<td>12</td>
<td>10</td>
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<tr>
<td>Games Club</td>
<td>18</td>
<td>12</td>
<td>12</td>
<td>10</td>
<td>8</td>
</tr>
<tr>
<td>Friday Frenzy</td>
<td>-</td>
<td>-</td>
<td>16</td>
<td>16</td>
<td>16</td>
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<tr>
<td>FUNdamental Exercise</td>
<td>12</td>
<td>12</td>
<td>15</td>
<td>16</td>
<td>15</td>
</tr>
<tr>
<td>Karaoke &amp; Craft Happy Hours</td>
<td>15</td>
<td>8</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Knitting Club</td>
<td>6</td>
<td>10</td>
<td>10</td>
<td>6</td>
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<tr>
<td>Martial Arts Class</td>
<td>12</td>
<td>10</td>
<td>9</td>
<td>8</td>
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<tr>
<td>Mom’s Dance Class</td>
<td>-</td>
<td>-</td>
<td>12</td>
<td>12</td>
<td>10</td>
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<tr>
<td>Mom’s Fitness</td>
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<td>12</td>
<td>12</td>
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<tr>
<td>Open Gym</td>
<td>-</td>
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<td>8</td>
<td>12</td>
<td>15</td>
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<tr>
<td>Relaxation Retreat</td>
<td>12</td>
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<td>10</td>
<td>6</td>
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<tr>
<td>Singing Club</td>
<td>45</td>
<td>36</td>
<td>28</td>
<td>25</td>
<td>25</td>
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<tr>
<td>Table Tennis &amp; Classes</td>
<td>16</td>
<td>15</td>
<td>6</td>
<td>7</td>
<td>6</td>
</tr>
<tr>
<td>Walking &amp; Wheeling Club</td>
<td>8</td>
<td>12</td>
<td>12</td>
<td>10</td>
<td>12</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>172</strong></td>
<td><strong>177</strong></td>
<td><strong>183</strong></td>
<td><strong>172</strong></td>
<td><strong>157</strong></td>
</tr>
</tbody>
</table>
Distributed 7 editions of newsletters to 3,832 recipients

Over 1.9 million page hits on RCD website

Present in 24 community events & public speaking, & 74 community meetings

Over 33,610 head-count participation in centre-based activities

Issued 2,578 Accessible Parking Permits

Over 82,000 page hits on Access Richmond website

Offered 30 different recreational activities

Delivered 107 English Classes and 193 Computer Classes

Face Book generated 882 Likes of the RCD page with highest weekly reach of over 8,000 people

Twitter has 637 followers & posted 3,073 tweets, & over 1,200 Likes
• In everything we do, we try to improve our understanding of the preferences and ambitions of people with disabilities, acting on their feedback to shape the services and support we provide. We are committed to understanding and capturing their individual aspirations and choices.

### Public Education Series


### English Course


### Computer Training


### I & R - No. of Enquiries

- **2014**: 11,904
- **2015**: 8,520
- **2016**: 8,628
- **2017**: 14,400
- **2018**: 12,636
• Our strategic outcomes are supported by milestones, indicating what we plan to achieve each year, and to measure progress towards the outcomes. We believe that achieving these strategic outcomes will help towards making our mission a reality for the people we serve.
RICHMOND CENTRE FOR DISABILITY AT WORK - EVENTS & FUNDRAISING

2018 Canadian Open Wheelchair Curling Bonspiel

Grand Opening 2019

Invisible Disability Awareness Forum

Fundraising Gala 2019

Bonspiel Fundraising Concert

Super Cyber Project Launch
RICHMOND CENTRE FOR DISABILITY
FINANCIAL SUMMARY

Revenues: $688,042

Expenditures: $618,735

Revenues were over Expenditures by $69,307. Taken into consideration of an Amortization of $34,874, the excess has been reduced to $34,433; thereby Fund Balance at end of the fiscal year was $361,397.
Board of Directors (2018-2019)

- Alan Hill (Chair)
- George Pope (Vice Chair)
- Samantha Siu (Secretary)
- Emerald Shih (Treasurer)
- Mark Bukata
- Romilda Ang
- Sarah Ho
- Shirley Liang
- Tom Parker
- Vince Miele
- Councillor Alexa Loo (City of Richmond Council Liaison)
- Melanie Burner (City of Richmond Staff Liaison)

Our Mission

The mission of RCD is to empower people with disabilities to participate in the community to the level of their desires and abilities by providing information, resources, support and by increasing community awareness and accessibility.

Our Visions

The RCD is a consumer centred organization committed to enabling all people with disabilities in making informed choices, creating opportunities, meeting their goals and reaching their full potential.

We offer an empowering, friendly environment where we work to provide quality services that lead to inclusion for people with disabilities and greater public awareness.

We strive to achieve our mission by being financially sustainable with secured corporate and government funding, revenue generating programs and proactive fundraising efforts.

Our Value

IL Philosophy –
Committed to deliver services to persons with disabilities that reflects dignity, diversity, knowledge, self-determination.