



Richmond Centre for Disability

Maximizing Independence

Disability Awareness & Sensitivity Training Outline

Basic Training (1 hour):

1. Background Information
 - Definition, Statistics & Disability types
2. Barriers for People with Disabilities
 - Attitudinal Barriers & Misconceptions
3. Basic Disability Awareness
 - Common Sense & Proper Etiquettes
4. Legal Disability Awareness
 - Reasonable Accommodation
5. Assisting People with Different Disabilities
 - Hear Loss, Mobility Challenges, Sight Loss, Developmental Disability, Learning Disability, Speech Impediment, & Neurodiversity
6. Sensitivity to People with Disabilities
 - Appropriate Languages, People First Language, Effective Communication, Inclusive Environments
7. Questions & Answers

Contracting our Services:

Venue – Richmond Centre for Disability or otherwise arranged (travelling expenses not included)

Number of Trainers: 2

Maximum Number of Participants: 20

Fee for Basic Training (1 hour):

- \$30 per person for commercial businesses
- \$15 per person for non-profit & government organizations



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Advanced Training (2 hours):

1. Background Information
 - Definition, Statistics & Disability types
2. Barriers for People with Disabilities
 - Attitudinal Barriers & Misconceptions
3. Basic Disability Awareness
 - Common Sense & Proper Etiquettes
4. Legal Disability Awareness
 - Reasonable Accommodation
5. Assisting People with Different Disabilities
 - Hear Loss, Mobility Challenges, Sight Loss, Developmental Disability, Learning Disability, Speech Impediment, & Neurodiversity
6. Sensitivity to People with Disabilities
 - Appropriate Languages, People First Language, Effective Communication, Inclusive Environments
7. Case Study & Discussions
 - Institutions in Canada
 - Independent Living Movement
 - Discrimination & Ableism
8. Sharing of Experiences
 - Sharing of Personal Stories; Challenges & Rewarding Moments
9. Question & Answers

Contracting our Services:

Venue – Richmond Centre for Disability or otherwise arranged (travelling expenses not included)

Number of Trainers: 2

Maximum Number of Participants: 20

Fee for Advanced Training (2 hours):

- \$60 per person for commercial businesses
- \$30 per person for non-profit & government organizations